

Report of: Leeds Pathways Support Team (LPST) Leader

Report to: Inner East Community Committee (Burmantofts & Richmond Hill, Gipton & Harehills, Killingbeck & Seacroft)

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To note

New Service Arrangements for IAG Services

Purpose of report

1. The local authority has a statutory duty to provide access to IAG services to young people who are currently NEET; this is known as targeted IAG services. Until recently the Council has discharged this duty through contracted activity delivered by Aspire-Igen. This contract expired at the end of July 2016 and the service is now being delivered in house. This report gives an update on how targeted IAG is now being delivered.

Main issues

2. The Leeds Pathways Support Team has now been established and will deliver the service from Jobshops in the Great George Street One Stop Centre and in key Community Hubs across the city.

In addition, Leeds City Council estimates that a significant number of NEET young people in the city already have a relationship with other professionals e.g. key workers in Youth Offending Service, Social Care, and Family Support. Going forward, these workers will be responsible for providing advice about options and supporting them in their choices. Extensive support and workforce development programmes are in place to assist these staff in fulfilling these responsibilities which clearly relate to young people's support needs.

As there is now a reduced service, the new model will also be reliant on the contribution of youth work providers in outreach work to ensure that the existing low level of "not

knowns” is maintained. In addition Youth Worker engagement skills will be fundamental in supporting the most vulnerable NEET young people in their communities.

The Leeds Pathways website

(<http://www.leeds.gov.uk/leedspathways/Pages/default.aspx>) also provides an online resource for young people, and the workers that support them.

3. The new service arrangements for the Leeds Pathway Support Team element of the service are as follows:
 - **2 x IAG Key workers** - operating a drop in service from Great George St.
 - **3 x Youth Workers (IAG Support)** - based in localities (one per area – WNW, ENE, SSE). Main duties will be:
 - o Operating in local Community Hubs/Jobshops.
 - o Planning and coordinating NEET sweeps in conjunction with partner agencies (supported by the Youth Service Localities teams for example).
 - o Engaging with and supporting NEET young people through outreach (for example, those attending evening youth provision).
 - o Supporting other agencies who have a statutory duty with respect to NEETS.
 - o Assisting with tracking NEET young people.
 - **1 x Tracking/data worker** - telephone/face book tracking of “not known” lists and supporting other aspects of the work as listed above.

Conclusion

4. This report provides an update on how targeted IAG services are being delivered across the city following the expiration of the contract between Leeds City Council and Apsire-Igen.

Recommendations

5. The Inner East Community Committee is asked to note the contents of the report and to note the intention for a further update to be provided at the next meeting of the community Committee on 23rd March 2017.